



27th April 2007

AP20848/5

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Azur 640H Music Server Upgrade CD installation instructions Software version 02.01.81

Introduction

This software release is provided as a **Software Upgrade CD only**.

This means that when inserted into an operational 640H running the Cambridge Audio User Interface (UI), the CD will be recognised as a Software Update CD and can be used to upgrade the unit to software version 02.01.81. **Note: You must have software version 02.01.50 or above before continuing installation.** To find out the software version of your 640H, go to Settings/Information in the UI. The number next to "System Version" is the software version. If you have a version of software below 02.01.50, please contact us through the support site for more information.

Download and CD Creation

The software release is provided in the form of an ISO file that needs to be downloaded to your PC Hard Drive. The CD file size is 28.4MB. We suggest that after creating the CD, you confirm that you have the correct file size:

* 640H Upgrade CD Version 02.01.81 AP19893/10.

To download the software please visit:

<http://www.cambridgeaudio.com/support.php> and click on the "Azur 640H" link.

On the same page, you also need to download the "How to burn an ISO file" instruction sheet to find out how to burn the 640H software onto a CD.

Installation Using the Software CD as an Upgrade

The software CD can be used to install new software on the 640H using the on-screen menus. The process of installation using the upgrade CD is as follows:

1. Power up the 640H and wait until it displays the main menu either on a VGA monitor via the VGA output or TV via the composite, or S-Video output, connected to the 640H.
2. Open the CD tray, place the CD on the tray and then close the tray.

* If upgrading versions of software from 02.01.65 to 02.01.77, wait for the "Upgrade from CD" screen to be displayed. To find out the software version of

your 640H, go to Settings/Information in the UI. The number next to “System Version” is the software version.

- * If upgrading from 02.01.50 or earlier software, then navigate to the “Settings” then “System” menu, select “System upgrade” and then select “Start” to begin the upgrade. The upgrade progress menu will be displayed on the screen.

Note: If upgrading from version 02.01.50, then there may appear to be pauses with no progress update while some large items are installed. **The 640H is still upgrading!** It must be left until the overall upgrade progress has reached 100%. Do not switch off before the upgrade has completed. Versions 02.01.65 and above of software will not display such pauses.

3. When the 640H has finished upgrading, it will automatically eject the CD and go into Standby. Remove the Upgrade CD, wait 5 seconds, and then press the Standby/On button on the front panel, with the CD tray still open.
 4. The CD tray will automatically close and then load up the new software.
- * The 640H will briefly load the interface up then shut down again, for another reboot. This is the 640H carrying out a self checking utility.
 - * The 640H will then load the interface up fully and continue working normally thereafter.

Database Management

If you experience any problems viewing content or the “Optimize Database” message appears when the 640H is first switched on after the software has been upgraded, you need to carry out the following:

1. Rescan the database by going to Settings/System/Content/Rescan and selecting the “Hard disk drive” situated in the 640H menu system. When this has finished, power down the 640H via the rear panel switch then power it up again via the same switch.
2. If this does not work, you will need to reset the existing database and then rescan the hard drive. **Note:** This will not delete any of the music content on your hard drive. To do this go to Settings/System/Content situated in the 640H menu system, select “Reset database,” and the unit will reboot automatically when the process is complete. When the 640H has loaded up the main screen, rescan the database by going to Settings/System/Content/Rescan and selecting the “Hard disk drive” situated in the 640H menu system. When this has finished, power down the 640H via the rear panel switch, wait 5 seconds, then power it up again via the same switch.
3. If this still fails, please visit <http://www.cambridgeaudio.com/support.php> for the latest information on the 640H.

The process is now complete.